

ON THE DAY PROCEDURE

Group Visits to Red Funnel Ferries (mainland edition)



Arriving by road

Red Funnel's terminals are located on Town Quay, Southampton, postcode SO14 2AL. Co-ordinates for Sat Nav are 50.8962, -1.4056. In normal traffic conditions this is approx. 10-12 minutes from M27 J3 and M3 J14.

If you are travelling **with a vehicle**, proceed to area 1 on the map via the entrance marked with a V. You will pass through a ticket booth and receive instructions on what to do next. Aim to arrive at least 30 minutes prior to your sailing (although later arrivals are usually accepted, this is not guaranteed).

If you are travelling **on foot**, proceed to area 2 on the map for vehicle ferry crossings, or area 4 on the map for high speed catamaran crossings ("Red Jet"). There is space to drop off at each area, and turning further along the pier shown in yellow on the map. Aim to arrive at least 15 minutes prior to your sailing.



KEY

V - Vehicle entrance

1 - Vehicle marshalling area

2 - Foot passenger terminal

P - Foot passenger drop-off point

3 - Vehicle ferry berth

4 - High speed service drop-off point

5 - High speed ferry berth

Map data (C)
OpenStreetMap
Contributors

SAFETY NOTICE FOR VEHICLE PASSENGERS

Whilst in the vehicle marshalling yard you must be extra vigilant when alighting your vehicle.

Vehicles are liable to move in all directions at any time and drivers may be distracted by their unusual surroundings.

Terminal Facilities

Southampton

The main terminal (marked 2 on the map) has a large cafe area and plenty of male, female and disabled toilets. There is also a range of vending machines.

The high-speed terminal (marked 4 on the map) sits at the head of a small shopping mall which contains various retail shops, cafes and toilets.

East Cowes (vehicle ferry only)

The terminal has male, female and disabled toilets, and a comfy lounge seating area with vending machines. During peak hours a coffee shop is open just outside the lounge.

Cowes (high speed ferry only)

The terminal has male, female and disabled toilets. It is positioned in the centre of Cowes Town Centre and there are lots of retailers nearby offering food and drink. There is limited waiting space.

On Board the Ferries

Vehicle Ferries

There are three vehicle ferries in the fleet - the following describes two of these - Red Falcon and Red Osprey. The third ferry, Red Eagle, has a very similar layout and facilities.

The decks on the vehicle ferries are labelled using letters A, B, C, D etc. working top to bottom of the ship. "A Deck" is the top level where students can access the outside, and it also has lounges and enclosed spaces in case of bad weather. Lounges can be pre-booked (in advance, at extra cost) for specific purposes and are equipped with WiFi, charging points and AV equipment. On some crossings there is also a smaller "AA Deck" adjacent to the bridge which offers panoramic views of the surrounds. Passenger lifts are available.

"B Deck" is fully seated and offers a cafe, bar, snack bar, vending machines and toilets which can handle approx. 6-8 people at a time. There are windows all around the vessel for observation tasks.

"C Deck" and below are where the vehicles are parked during the crossing.

You are required to leave your vehicle during the crossing and proceed to "B" or "A" decks where a detailed safety announcement will be made just as the ferry leaves port. We recommend that you ask your students to listen out for this announcement and take notice of the instructions given.

On the outside decks ("A" and "AA") students must not run, climb the railings or throw anything overboard.

If you have made arrangements to remain on board during a 'turnaround', we recommend that you nominate a meeting place, for example the fore or aft lounge on "A" deck, so that the ship's staff can undertake their cleaning duties during the limited time they have available.

On Board the Ferries (continued)

High-speed service ("Red Jet")

There are several Red Jet ferries in service and all are slightly different in layout.

All of them are fully seated, and we strongly recommend that students remain in their seats throughout the crossing as even in good weather swell from other vessels can cause an effect similar to aircraft turbulence at times.

Whilst the Red Jets have windows all round, visibility is limited, especially from the seats in the centre of the vessel, due to spray.

All Red Jets have luggage compartments for storage. Small bags can be kept on your person.

There are no toilet facilities on board. The crossing takes approximately 25 minutes.

Personal Property

There is no facility for leaving belongings unattended. You should keep all personal belongings with you at all times, or leave them on your vehicle during the crossing.

First Aid

We would expect tour leaders to carry a basic first aid kit. Additional facilities are available on board. Most staff are first aid qualified and a defibrillator is available.

Miscellaneous

When travelling via Red Funnel Ferries you are accepting their Terms and Conditions of Carriage, which can be viewed here: <http://www.redfunnel.co.uk/information/terms-and-conditions-of-carriage/>